

CASE STUDY

Reliable Managed IT & Layered Cyber Protection Strengthen Operations

Responsive support and structured security help a growing financial firm operate with confidence.

CLIENT: Fuller & Company



INDUSTRY: Wealth management

LOCATION: Atlanta, Georgia

SERVICES: Financial planning, tax preparation, and regulated financial operations

Executive Summary

Fuller & Company needed structured IT support as the business grew. Before working with Alltek, the company relied on inconsistent break-fix help and had no clear technology direction. After the partnership began in 2014, Fuller & Company gained continuous monitoring, layered protection, and dependable support.

Challenges

- Limited formal IT presence during early growth
- Inconsistent break-fix support that lacked reliability
- High responsibility to protect sensitive financial information
- Need for stable email, backups, and secure infrastructure
- Leadership stress caused by technology uncertainty

Alltek's Approach

Alltek focused on structured support, layered protection, and long-term IT system improvement.

Key Actions

- Introduced continuous monitoring and layered security tools
- Deployed SentinelOne, Barracuda, and stronger backup solutions
- Implemented off-site co-location services to keep email flowing
- Upgraded servers as the firm expanded
- Added battery backups across workstations
- Supported employee onboarding with guided setup and Duo authentication training
- Provided a helpdesk hotline and direct support channel

Solutions

- Managed protection designed for regulated financial data
- Resilient email and server infrastructure that supports daily work
- Structured onboarding that helps new hires start with secure systems
- Ongoing upgrades that match business growth and operational needs

Results

- Leadership reports reduced stress related to technology decisions
- Stable systems that support daily client work
- Employees receive consistent support during onboarding and daily tasks
- Successful FINRA audit supported by layered protection and backups
- A stronger working relationship built on responsiveness and trust



"I have been relieved of being stressed and losing sleep over the IT situation."

- **Terry Petrucci**
Fuller & Company

Looking for operational stability, strong cyber protection, and assistance with compliance?

Alltek delivers responsive service that supports secure growth.

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